



2019 RAPID ANNUAL REPORT

Prepared by the Maryland Department of State Police

1201 Reisterstown Road

Pikesville, Maryland 21208

mdsp.maryland.gov

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2019 Annual Report

Regional Automated Property Information Database

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RAPID IN THE NEWS

- A Decade of RAPID
- RAPID continues to expand and network
- Electronic Reporting and it's Impact

RAPID Celebrates its First Decade

Regional Automated Property Information Database

RAPID has successfully completed its first full decade. It has proven to be an invaluable tool that enhances law enforcement's ability to recover stolen property for victims of all crimes. The continued growth of RAPID is a collaborated effort of legislators, government agencies, law enforcement and Maryland's business community.

Throughout the decade, RAPID assisted in the recovery of an astonishing \$53,598,423 worth of property leading to the arrests of 13,476 suspects and closure of 18,707 criminal investigations.

RAPID has grown tremendously since its inception ten years ago and now includes users from the District of Columbia, Delaware, Maryland, New Jersey, Pennsylvania, Virginia and West Virginia.

One critical function of RAPID is its ability to com-

municate with the National Crime Information Center (NCIC) which contains, among other items, a list of all reported stolen property.

Highlighted within this report is RAPID's partnerships with federal, state, county and local law enforcement in addition to Maryland businesses required to electronically re-

port.

Many of RAPID's pioneering administrators have moved on; however, their knowledge and dedication has been passed along to their successors. The new administrators will benefit from their predecessor's commitment and will continue RAPID's vision in 2020.

A DECADE OF RAPID

Year	Total Users	Total Queries
2010	1559	113,670
2011	2062	578,578
2012	2541	881,246
2013	3024	1,161,699
2014	4797	1,478,317
2015	5750	1,669,750
2016	5384	2,089,914
2017	5635	2,711,592
2018	5928	2,957,698
2019	6032	3,354,076

Maryland RAPID Laws and Acronyms

Business Regulation Article Title 12 – Regulates the acquisition of pawn and precious metal transactions.

Business Regulation Article Title 17, Sub-Title 10 – Regulates the acquisition of scrap metal transactions.

Transportation Article Title 15 Sub-Title 5 – Regulates the licenses of Automotive Dismantlers, Recyclers, Scrap Processors and the acquisition of whole and vehicle part transactions.

Transportation Article Title 25 Sub-Title 2 – Regulates the disposition of abandoned vehicles.

ADRS – Automotive Dismantlers, Recyclers and Scrap Processors

BWI – Business Watch International

DL – Department of Labor

LE – Law Enforcement

MVA – Motor Vehicle Administration

NCIC – National Crime Information Center

RAPID Administration

In 2019, the Maryland Department of State Police RAPID Unit conducted 26 training sessions throughout Maryland and Pennsylvania. Training was attended by 443 users from local, state and federal agencies, to include: Maryland, Pennsylvania, the District of Columbia, Virginia and West Virginia.

The RAPID help desk also conducted 20 ADRS dealer trainings, six new development computer meetings with administrators, six new administrator trainings, and 38 user refresher trainings.

During 2019, 26 RAPID administrators were responsible for all licensed businesses throughout the state. These businesses are required to electronically report transactions to comply with regulatory laws.

Law enforcement (LE) and RAPID administrators worked to ensure compliance through audits, inspections and enforcement actions. Some of the actions included monitoring trade shows,

collaborative multi-agency investigations and combined initiatives with specialized units. The goal is to provide a fair and equitable environment for all licensees; benefiting the licensee, LE and most of all the victims.

"The New RAPID System is easy to use and the new options are a lifesaver for tracking patterns and trends. Thank you for the upgrade."

**RAPID Administrator
Baltimore City Police Department**

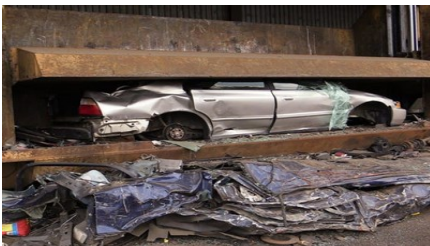
Administrators work with the Maryland Comptroller's Office, DL and the MVA when dealers have questions with electronic reporting laws.

Licensees and LE are provided with alerts, bulletins and updates regarding crime trends and laws. LE works closely with Maryland State's Attorneys in an attempt to provide licensees with compensation if they become victims of

crime themselves.

On October 30, 2019, RAPID administrators from across Maryland traveled to Annapolis to discuss a variety of important topics. The RAPID Unit and attendees discussed trends and reviewed a citizen complaint case study. The study highlighted a collaborative investigation with DL as it related to RAPID. Additionally, features of the updated version of RAPID were presented, as well as, updates and goals for the continuing release by jurisdiction. The meeting closed with information about BWI partnership with ProTech DNA .

Furthermore in 2019, RAPID administrators worked diligently toward improving legislation for Maryland's property crime victims. Administrators provided feedback on proposed legislation related to businesses required to report electronically.



Partner of BWI

BWI and the RAPID Team continue to look for solutions in the ever changing landscape of secondhand sales and technology. Due to the successes of electronic reporting, an increasing number of suspects have turned to online auctions and other web based sales to fence stolen property. BWI and LE have continued to work closely to develop and seek options to provide investigators with the ability to search for stolen property from these sites.

One such option is ProTech DNA. This is exclusive to the RAPID program allowing customers to mark their property with a unique identifier that is applied by a durable glue with microdots and visible under a

black light.

ProTech DNA provides LE with tools to identify and read the PIN. In addition, the RAPID Team has worked with BWI to create a secure LE application. The application will allow any LE officer to register for this service which provides them the ability to check property at crime scenes or during the course of their investigation. LE will receive results from both the RAPID program and ProTech DNA.

For additional information and other security programs please visit <https://protechdna.com>.

Options and Links

SmartWater is a traceable liquid and forensic asset marking system that is applied to items of value to identify thieves and deter theft. The liquid leaves a long lasting and unique identifier, whose presence is invisible except under an ultraviolet black light.

To learn more about SmartWater please visit <https://smartwatercsi.com/>



“As the bureau chief for the Maryland Department of State Police Criminal Investigations Bureau, it is important to recognize the value of RAPID for investigative purposes. This program's ability to track and recover stolen property is priceless when it comes to serving victims in our communities.”

Lieutenant Colonel David Ruel
Maryland State Police

“The Washington County Sheriff's Office uses the RAPID System to look for stolen property on a regular basis. There has been great success in recovering stolen property for the victims and making arrests that otherwise may not be made. The RAPID System is a great benefit to the law enforcement community.”

Sheriff Doug Mullendore
Washington County Sheriff's Office

RAPID Report by Jurisdiction

County	Cases	Arrests	Recovery
Allegany	2	2	\$400
Anne Arundel	107	57	\$769,061
Baltimore County	263	254	\$1,055,990
Baltimore City	268	268	\$650,394
Calvert	43	20	\$22,092
Caroline	10	10	\$5,900
Carroll	82	21	\$20,953
Cecil	8	9	\$12,054
Charles	38	38	\$66,719
Frederick	54	54	\$78,364
Garrett	8	4	\$1,550
Harford	48	38	\$60,194
Howard	85	83	\$167,160
Kent	3	2	\$3,036
Montgomery*	-	-	-
Ocean City	1	1	\$900
Prince George's	97	97	\$180,976
Queen Anne's	7	7	\$5,310
Somerset	6	1	\$69,611
St. Mary's	5	5	\$63,950
Talbot/Dorchester**	13	13	\$27,404
Washington	96	48	\$23,715
Wicomico	12	12	\$50,555
Worcester	1	1	\$400
Westminster	14	14	\$8,770

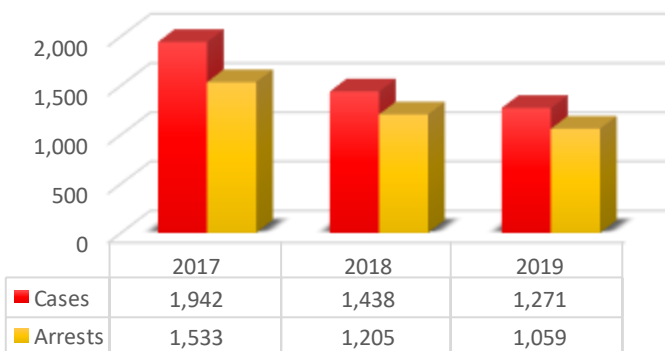
* No statistics reported.

** Statistics combined.

2019 Statistics

(Statistics and success stories are self-reported by the individual agencies.)
 (Not all agencies track these exact parameters or account for subsequent investigations.)

RECENT YEARS



RECOVERY



RAPID Expansion and Networking

"While working with law enforcement RAPID was instrumental with identifying suspects, additional incidents and losses not previously known."

**Corporate Investigator
Loss Prevention**

Throughout 2019, RAPID administrators and users continued to meet with investigators from surrounding jurisdictions to include: Delaware, Pennsylvania, Virginia, and West Virginia. They participated in investigative meetings, such as Lower Eastern Shore Law Enforcement, Tri-State and Regional Metal Theft meetings, to exchange crime trend information and suspect information. This exchange of information is an invaluable part of the original concept of RAPID, allowing law enforcement to collaborate in order to protect our citizens and the victims of crime.

In September 2019, RAPID administrators and its partners attended the annual Maryland Retail Theft Conference held in Annapolis. The meeting took a

collaborative approach regarding investigations between LE and its civilian loss prevention counterparts. This allowed for a shared perspective on how each side operates during investigations and how they may assist each other to improve investigative results. The training presentations were based on current theft trends with time allotted for networking and the free exchange of information among all attendees.

Maryland RAPID continues to share its successes and experiences with other states; such as Florida, Oregon, New Jersey, Pennsylvania and Virginia. These experiences include new RAPID functions within the updated web-based system and assisting with drafting and proposing legislation for electronic reporting laws.

Partners	Users	Agencies
PA	201	101
NJ	3	3
VA	236	37
WVA	8	10
DC/FED	95	44

RAPID provides access to 183 agencies in Pennsylvania, New Jersey, Delaware, Virginia, District of Columbia and West Virginia. In addition to Maryland's 26 primary agencies, there are 118 Maryland municipalities, federal, state, military and school police agencies with access to RAPID.



Impact of Electronic Reporting

Electronic reporting has a significant impact on LE, victims of property crimes and electronic reporting businesses. LE throughout Maryland are tasked with a variety of investigations ranging from assaults to drug cases.

It is important to recognize that laws requiring electronic reporting reduce the number of hours spent on criminal investigations. Having the ability to view information and data within RAPID from their computer allows investigators to quickly retrieve information. This alleviates investigators from making numerous visits and/or phone calls to businesses spread throughout Maryland and other jurisdictions.

Here are a few examples of how RAPID allowed law enforcement to work efficiently and

effectively while investigating cross-border crimes.

In Frederick, a dealer reported jewelry missing from their business. A RAPID inquiry by LE revealed numerous high dollar items that were stolen had been sold by an employee. The property was recovered resulting in seven cases being closed along the East Coast.

Howard County investigators searched RAPID for stolen property related to one case. The search resulted in multiple cases being closed throughout Anne Arundel, Frederick and Howard Counties. It also revealed property was sold in five different counties.

Also, highlighted is a case involving businesses who report electronically and have become victims of crime. It reveals the importance of communication

and information sharing between LE and businesses.

A Baltimore County dealer contacted their RAPID administrator to report an attempted distraction theft. An informational bulletin for businesses was created and shared by the administrator. A second dealer was able to deter a theft based on the informational bulletin. A third dealer recognized the suspect from the bulletin and contacted LE. This contact resulted in an arrest.

"I was so relieved that investigators were able to recover my husband's family pendant."

**Victim
Dorchester County**

"The 10 year old victim was very happy to have his property back."

**Detective
Baltimore County**

"RAPID is a great system. I have been using it for years and it is great to have everyone using it."

**Licensed Dealer
Central Maryland**

Cross Border Investigations

VA to Wicomico County, MD:

Tools stolen from a construction site were located in RAPID. The stolen property had been sold by a construction employee. One arrest was made and two cases were closed by Chincoteague PD.

VA to MD:

Frederick County Virginia PD utilized RAPID and located stolen property in Maryland. The property was recovered and the suspect was charged.

Dorchester County, MD to DE:

An investigation of a nighttime residential burglary led to a RAPID property search. The search revealed property was sold in Delaware. The investigation resulted in the recovery of \$6,000 in property and two arrests made.

PA to Western, MD:

RAPID was used to close a felony burglary investigation. An arrest was made and \$780 in property was recovered.

Lower Eastern Shore, MD to DE:

Investigators were contacted regarding a burglary and theft of scrap metal. A check of RAPID provided suspect information and revealed the property was scrapped within one hour of the theft. The investigation revealed a loss of \$21,800 to the victim and resulted in one arrest.

PA to MD:

Chambersburg PD investigated a theft and located stolen property in RAPID. The property was recovered and charges were filed.

Cecil County, MD to DE and PA:

RAPID provided suspect information on the burglaries and theft of batteries from several locations. The investigation resulted in numerous cases being closed in PA and DE.

WV to MD:

Martinsburg WV PD investigated a theft of property. A RAPID search revealed the stolen property was sold in Maryland. The property valued at \$3,500 was recovered and an arrest was made.

"Quick Search is great, I use it most of the time and was able to close several cases."

**Detective
Pennsylvania State Police**

"We had less than \$1,200 confiscated in 2019 which is approximately .002% of the total sales for 2019! This has been decreasing just the way we want it. The Pawn Unit with the uploads works great and helps with the speed in stopping crime. I have been doing this for 31 years and can remember hand delivering carbon copies of the secondhand property reports every day to the police station. Now we upload each day's transactions to the data system and with your help, you notify us immediately of any problems. Communication is key for everyone. We are all on the same team and learning what each part of the team needs to function goes a long way."

**Licensed Dealer
Washington County**

RAPID Success with Business Crimes

Fredrick County to FL and NJ - Licensee Theft by Employee:

Jewelry sent in for repair was reported missing from a licensee. Employees were checked through RAPID. The check revealed the stolen items were sold by an employee. The property was recovered and seven cases were closed along the East Coast.

Western, MD to PA - Retail Theft:

RAPID identified a suspect in the theft of new vacuums. An arrest was made and \$600 in property was recovered.

Baltimore City - Theft Ring:

A RAPID query provided information on a suspect related to an investigation of a burglary from a business. The investigation revealed a total of five suspects were involved in a commercial burglary/theft ring.

Prince George's County - Armed Robbery:

Utilizing RAPID, investigators located numerous pieces of jewelry stolen during a commercial armed robbery. The jewelry was recovered and a felony arrest was made.

Howard County - Jewelry Theft:

A licensed dealer who reports electronically notified law enforcement of a theft of jewelry from their business. A check of RAPID revealed the suspect was an employee. The jewelry valued at \$1,000 was recovered and the employee was charged.

DE to MD - Business Theft Scheme:

A theft scheme from a local business was investigated. A check of RAPID revealed an employee was stealing and selling tools in Maryland. One arrest was made.

St. Mary's County - Theft from Pawn Shop, Sold to Pawn Shop:

A theft of a ring from a local pawn shop was reported to law enforcement. A query of RAPID revealed the stolen ring was sold to another pawn shop. The ring valued at \$2,499 was recovered and returned. As a result of the investigation one arrest was made.



Cross Jurisdictional Accomplishments

Charles County and Montgomery County:

Investigators used RAPID and located jewelry stolen during a theft from Rockville, MD. The jewelry, valued at \$10,200, was later recovered from a pawn shop in Charles County. The case was closed by arrest.

Queen Anne’s County, Anne Arundel County and Baltimore City:

Three separate burglaries were investigated by the Queen Anne’s County Office of the Sheriff. Investigators located property in two different jurisdictions utilizing RAPID. Three arrests were made and property valued at \$2,565 was recovered.

Prince George’s County and Charles County:

During a burglary investigation, RAPID revealed property stolen from a Prince George’s County victim was sold to a pawn shop in Charles County. The property, valued at \$4,470, was recovered.

Somerset and Wicomico County:

While investigating a burglary, a RAPID check revealed some of the victims stolen property was sold at a pawn shop in a neighboring county. The RAPID query led investigators to author and execute a search warrant of the suspect’s residence. Additional stolen property was recovered as a result. The property valued at \$1,340 was recovered and two arrests were made.

Anne Arundel, Frederick, Harford and Howard County:

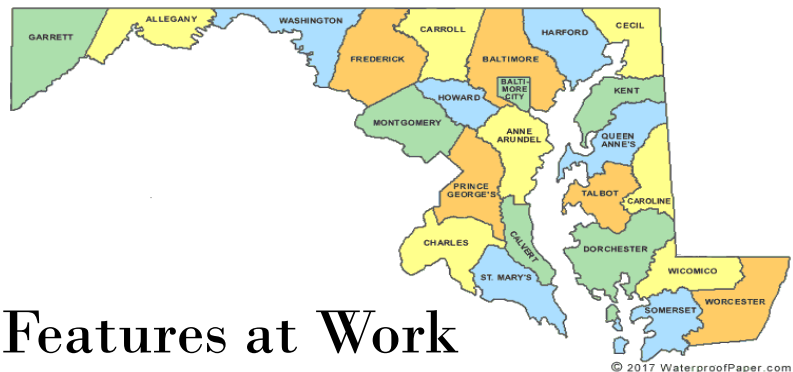
The Howard County PD investigated a RAPID NCIC hit. Subsequent investigation revealed that the suspect was committing burglaries in Anne Arundel, Frederick, Howard, and Harford Counties. Numerous burglaries were closed by arrest and the stolen property was recovered from all of the jurisdictions.

Talbot County, Anne Arundel County and Queen Anne’s County:

Talbot County Sheriff’s Office investigated a burglary and theft of silverware. RAPID revealed the items were pawned at three separate businesses. Over \$5,000 of property was recovered and the cases were closed resulting in three arrests.

“The Map Search is a critical tool when attempting to identify a suspect within a targeted crime area where no suspect information is known.”

**Sergeant
Maryland State Police**



RAPID Features at Work

RAPID has many features that enhance law enforcement’s ability to recover stolen property. Below are some highlighted features found in RAPID. In the last decade law enforcement has been instrumental in suggesting and developing new solutions.

HIGHLIGHTED FEATURES

- **NCIC Alert**
- **Phone Number Search**
- **Relationship Search**
- **Saved Search Alert**
- **Tag Number Search**
- **Map Search**

Anne Arundel County - NCIC Alert:

A RAPID **NCIC alert** revealed that a handgun stolen in 1978 was pawned. The originating agency was contacted and the NCIC entry was cleared.

Howard County - NCIC Alert:

A RAPID **NCIC alert** was received and verified for a gaming system. The property was confirmed stolen and later recovered.

MSP - Phone Number Search:

A RAPID search was completed in an attempt to identify a source of supply related to a fatal heroin overdose. A **phone number search** revealed a full name, DOB, and address for the possible supplier.

Baltimore County - Relationship Search:

RAPID was checked regarding a burglary investigation and property was located. Investigators were initially unable to locate the suspect until a **relationship search** through RAPID revealed an additional address. The suspect was located and arrested.

Anne Arundel County - Saved Search Alert and Tag Number Search:

The Metal Theft Unit investigated a large theft scheme involving vehicle batteries. A **saved search alert of a tag number search** revealed the suspects were scrapping stolen property while utilizing a stolen rental truck. Three suspects were arrested.



RAPID Investigative Successes

"The victim was very appreciative of getting their property back."

**Detective
Howard County**

Delaware - Burglary/Theft:

A burglary investigation from a motor home revealed a coin collection was stolen. A RAPID query lead to 2,000 coins being recovered at a Maryland dealer and one arrest made.

Anne Arundel County - Theft:

While investigating a theft of batteries from a marina, investigators queried RAPID and discovered a girlfriend of an employee sold the batteries. Two arrests were made and 21 cases were closed.

Baltimore City - Robbery/Carjacking:

An investigation of an armed robbery and carjacking led law enforcement to locate the victim's phones in RAPID. The property was recovered and one arrest made.

Baltimore County - Burglary and Auto Theft:

RAPID was checked for property stolen in a burglary. In addition to the burglary, a vehicle was stolen. Property was located, resulting in three cases being closed to include auto theft.

Frederick County - Burglary:

Brunswick PD investigated a residential burglary and located the victim's property in RAPID. The property was recovered and a felony arrest was made.

Charles County - Theft:

A RAPID query revealed stolen tools and jewelry. The property valued at \$1,262 was recovered and a suspect was arrested.

Ocean City MD - Theft from Auto:

RAPID was checked for a theft of musical equipment. Investigators located the property at a pawn shop in DE. The property was recovered and an arrest was made.

Howard County - Rogue Vagabond:

A RAPID check revealed three suspects

sold items related to an investigation of 47 car break-ins. As a result of further investigation, 97 cases were closed.

Prince George's County - Burglary:

Utilizing RAPID, investigators located musical equipment stolen in a burglary. One felony arrest was made and the property was recovered.

Worcester County - Missing Person:

The Worcester County Sheriff's Office conducted an investigation of a missing person. A check of RAPID revealed the subject conducted a pawn transaction. Video surveillance later confirmed the person was not missing.

Montgomery County - RAPID Bulletin:

RAPID provided a bulletin regarding



suspects involved in a theft ring who were stealing jewelry along the East Coast. As a result, investigators from Montgomery County were able to identify four suspects in a jewelry distraction theft.

Kent County - Theft Scheme:

While conducting a compliance check of transactions from a local pawn shop, several suspicious transactions of tools were observed. An investigation revealed the suspect stole \$3,000 of property from the victim's shed. The theft occurred prior to the owner realizing they had been victimized.

Caroline County - Theft:

A theft investigation of \$9,000 worth of jewelry was conducted. A suspect was identified through a RAPID transaction and later arrested.

St. Mary's County - Theft:

A RAPID check located over \$2,500 of jewelry related to a theft. The property was recovered and one arrest was

made.

Calvert County - Fraud:

A victim completed an on-line sale of a guitar and did not receive payment due to the suspect's fraudulent payment service account. A check of RAPID revealed the item was pawned at a business. Investigators were able to identify and arrest a suspect. The suspect was believed to be linked to a scam operation originating in Nigeria.

Anne Arundel County - Theft Scheme:

A RAPID check for copper revealed a suspicious transaction. An investigation revealed an employee was directed to sell the copper and give money to another employee. Over \$600,000 worth of wire was sold leading back to 2018. Two arrests were made and 29 cases for felony theft were closed.

Baltimore City - Home Invasion:

Investigators located stolen electronics from a home invasion as a result of a RAPID query. The property was recovered and charges were obtained.

Cecil County - Scrap Investigation:

RAPID provided suspect information related to a lengthy scrap/burglary investigation. Subsequently, five suspects were identified and found to be involved in over 100 thefts and at least 13 burglaries. All five suspects were arrested.

Kent County - False Report:

A RAPID check revealed that a victim falsely reported his property stolen.

"RAPID continues to prove to be an asset for criminal investigators on Maryland's Lower Eastern Shore. In one particular case, RAPID revealed a suspect scrapped stolen items within one hour of a theft. This allowed investigators to quickly identify a suspect and close the case preventing additional thefts."

**Detective Sergeant
Maryland State Police**



Comptroller of Maryland

The Comptroller of Maryland provides high quality, efficient, timely financial and administrative services. The Comptroller’s Office has been a valued partner to our scrap metal and junk dealers. Law enforcement has been partnering with them for not only scrap cases, but also investi-

gations relating to secondhand transactions.

In 2019, the RAPID Unit met with members of the Comptroller’s Office and discussed the administrative complaint process and ways to enhance communication between all law enforcement agencies.

The Comptroller also provides information for new dealers applying for a junk/scrap business license. RAPID administrators check with the Comptroller’s Office and/or the Clerk of the Circuit Court to ensure that businesses in their jurisdictions have a valid license.



Department of Labor

The Department of Labor continues to change Maryland for the better by providing a predictable and inclusive regulatory environment. One of the missions of the Department of Labor is to license and regulate individuals who buy or otherwise acquire from the public secondhand gold, silver, platinum

and other precious metal objects or otherwise trade with the public in secondhand precious metal objects. The program also regulates pawnbrokers in counties that do not have local laws that regulate pawnbrokers.

During 2019, Department of Labor received 14 complaints. Of those complaints, four cases were referred to

the Office of Administrative Hearings and are pending a hearing. One case was closed with a guilty finding and has been forwarded to a federal court. Nine cases were closed without charges due to the business later complying with the law or the business being closed.



Motor Vehicle Administration

MVA developed broad goals that focus on five key elements of their vision: customer service, safety, stewardship, security, and workforce. These elements assist RAPID in our efforts to partner with MVA for pro-active compliance and enforcement issues. When issues are discovered, the local, county or

MDSP jurisdiction responsible for that area are notified and requested to assist. In addition to law enforcement; during many occasions, Zoning Officers, Office of the State Fire Marshall Offices, Environmental Protection Agencies and other jurisdictions are invited to participate in the collaborative investigations.

During the past year, there was cooperation with MVA and all the jurisdictions utilizing the RAPID program. In 2019, the compliance program resulted in 17 automotive dismantler businesses being inspected due to RAPID violations. Additionally, two unlicensed businesses were investigated.

TRANSACTION COUNT BY INDUSTRY

Industry	2013	2014	2015	2016	2017	2018	2019
Jewelry	346,868	860,868	1,396,100	622,908	616,777	572,198	540,015
Scrap Metal	1,000,549	2,462,050	3,906,610	2,119,474	2,472,050	2,292,464	2,011,225
Vehicles	107,891	138,940	203,068	122,964	399,922	118,012	110,363
Others*	791,609	1,544,173	2,740,054	2,507,101	2,081,759	1,958,104	1,769,748

*Pawn and Secondhand transactions not specified under State law.

RAPID
Points of Contact

First Sergeant Andrew Williams
Program Manager
443-615-2920
andrew.williams@maryland.gov

Sergeant Scott Lantz / Eastern Region
Compliance Officer
410-387-3364
scott.lantz@maryland.gov

Sergeant William Reaves / Investigator
Compliance Officer
410-653-6479
william.reaves@maryland.gov

Corporal James Bowers / Western Region
Compliance Officer
301-766-3836
james.bowers@maryland.gov

Maureen Walter / Global Administrator
Help Desk
443-986-1455
maureen.walter@maryland.gov



Message from the Vendor

2019 was indeed a very busy and exciting year for BWI! We have finished our development with ProTech DNA on both our RAPID system and the stand-alone application available in Google Play and the Apple App Store. Please see more of a write-up on this under the ProTech DNA section.

We also finished migrating one of the regional RAPID servers to host the National Law Enforcement Telecommunications System (NLETS) Northern Virginia platform. This is the first step toward having NLETS information available to all RAPID users from within the RAPID system. BWI is now an official NLETS strategic partner and we look forward to offering capabilities not available anywhere else.

In 2020, BWI will be focusing on the new RAPID interface by automating the analysis of the data and using technology to identify transactions that law enforcement could use to fight crime. We appreciate feedback from our users on what we can do to continue to improve RAPID. Our goal has always been to assist law enforcement in locating and returning property to victims.



A Decade of RAPID



Over the past decade, RAPID has grown from a regionalized pawn database to a multi-industry and multi-state database. Without the cooperation of our business partners entering millions of transactions into the database, law enforcement would not have produced the success RAPID sees today. Law enforcement has been able to solve numerous cases including burglaries, thefts, missing persons and homicides.

Today's success is a result of our legislators, business partners, users and administrators past and present. These pioneers were instrumental in the development of program enhancements and Maryland's electronic reporting laws as we know them today. Without their passion, hard work and vision for protecting property and ultimately the victims of crime throughout Maryland and beyond, RAPID would not be the catalyst we know it to be.

As the first decade closes on RAPID, we have seen many changes, such as providing law enforcement with an updated user-friendly version with new search tools. The decade also came with its challenges and changes for the RAPID team to include: new servers, law enforcement working with RAPID and vendors by updating the programming software, testing and transitioning to the new and improved version of RAPID. This could have not been accomplished without cooperation, dedication and teamwork.